

Performance Seating

Limited Lifetime Warranty

Performance Furnishings Seating comes with a Limited Lifetime Warranty. Performance Furnishings warrants its seating to be free from defects in material and workmanship subject to the following limitations: swivel tilt mechanisms, bases, casters, pneumatic cylinders, wood and plastic components are warranted for 5 years; upholstery material, including fabric, is warranted for 2 years. This warranty is limited to the original purchaser for normal commercial usage. Normal commercial usage is defined as a standard 40 hour work week by a person weighing 250 lbs or less.

Without limiting the generality of the foregoing, this warranty does not apply to seating which has been altered, refurbished or damaged through normal wear and tear, negligence, abuse, shipping, storage, fire, flood or earthquake. This warranty does not apply to natural changes that may occur in the color or texture of leather, wood or other materials. This warranty is invalid if the purchaser is using the seating for rental purposes.

The original purchaser's sole remedy under this warranty is the replacement or repair of the defective product at Performance's option. Due to changes in fabrics including styles, patterns, colors and dye lots, Performance cannot guarantee that when replacing or repairing a chair that fabrics will match. This warranty does not cover labor or shipping costs incurred to repair or replace the chair.