

Performance Office Furniture Warranty

Seating (excluding Plastic and Metal Folding Chairs)

Limited Lifetime Warranty: Performance Office Furnishings warrants its seating to be free from defects in material and workmanship for as long as the original owner owns the product subject to the following limitations.

- Swivel tilt mechanisms, bases, wood and plastic components are warranted for 10 years
- Upholstery material, including fabric, is warranted for 3 years.
- Casters and pneumatic cylinders are warranted for 1 year.
- This warranty is limited to the original purchaser for normal commercial usage. Normal commercial usage is defined as a standard 40-hour workweek by a person weighing 250 lbs or less (unless the chair is rated for an otherwise specified weight capacity).
- This warranty does not apply to seating which has been altered, refurbished or damaged through normal wear and tear, negligence, abuse, shipping, storage, fire, flood or earthquake.
- This warranty does not apply to natural changes that may occur in the color or texture of leather, wood or other materials.
- The original purchaser's sole remedy under this warranty is the replacement or repair of the defective product at Performance's option. Due to changes in products, including styles, colors, leg and frame design and dye lots, Performance cannot guarantee when replacing or repairing a folding chair that it will match the original purchase.

Proof of purchase is necessary to make claim. Warranties are voided if the original product is altered, modified, refurbished or used for rental purposes. Warranty does not cover labor or shipping costs incurred to replace or repair the product.